



National Finance Center Customer Notification

Date of Notification: August 27, 2009

Subject: NFC's Labor Day Holiday Schedule

Database/Customer(s) Affected: All, including NFC webTA Customers (USDA and HUD)

Dear Customer:

In observance of the Labor Day Holiday, the National Finance Center's (NFC) Offices will be closed on Monday, September 7, 2009, including the following help desks: (1) NFC's *EmpowHR* Help Desk, (2) NFC's Payroll/Personnel Call Center, and (3) NFC's webTA Help Desk servicing designated USDA and HUD customers.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue on the normal schedule.

As always, the NFC Operations and Security Center (OSC) will be available for 24 hours per day, 7 days per week at 1-800-767-9641, 504-426-6435, or via email to OSC.ETIX@usda.gov.

If you have any questions regarding this notification, please contact NFC's Client Management Branch at Customer.Support@usda.gov.

KJS/M2-09-013/013

TIP OF THE WEEK

On June 22, 2009, the President signed House of Representatives Bill, HR 1256, which includes the Thrift Savings Plan Enhancement Act of 2009. The Act eliminates the waiting period for employees covered under FERS or FERS equivalent retirement systems to receive Agency Automatic (1%) and Agency Matching Contributions.